ISSUANCE OF PWD ID AND BOOKLETS

The PWD ID and Booklets are issued to all PWD residents in Muntinlupa City after securing all required documents to establish disability, identity and residence.

Office or Division:	Muntinlupa City Persons with Disability Affairs Office					
Classification:						
Type of Transaction:	LGU Department Offices/G2G					
Who may avail: Residents of Muntinlupa City						
CHECKLIS	T OF REQUIREMENTS	WHERE TO SECURE				
 Latest Certificate of Disability 1 2x2 Photo 3 1x1 photo Original and Photocopy of Valid ID with Muntinlupa Address *Notarized Authorization Letter DOH PWD Application Form 4.0 * Original and Photocopy of Valid ID of Authorized Representative *Affidavit of Loss *Request Letter for PWD ID Cancellation *Certificate of Cancellation from Previous LGU 			Front liner			
CLIENT STEPS	AGENCY ACTION	FEES	PROCESSING	PERSON		
		TO BE PAID	TIME	RESPONSIBLE		
1. Bring Complete	1. Check if requirements	None	5 minutes	Gina Orbeso		
Requirements	are complete. Receive all			(Disability Affairs		
Personal Appearance	documents.			Officer I) Bernardo Roman		
*If cannot personally				(Admin Officer IV)		
apply, additional						
requirements are:						
a. Notarized						
Authorization Letter						
b. Original and Photocopy						
of Valid ID of Authorized						
Representative						
*If Minor, No need for						
Authorization Letter and						
Personal Appearance of						
Child for Parents or Legal						
Guardian						

the frontline officer on advised schedule	Applicant or the Authorized Representative about the use, benefits and privileges	5 minutes	Bernardo Roman (Admin Officer IV)
5. Applicant or Authorized representative will go to	4. Issue the PWD ID and Booklets. Orient the		Gina Orbeso (Disability Affairs Officer I)
	Encoding to the Muntinlupa Registry of Persons with Disability and the Philippine Registry for Persons with Disability	20 minutes	
	Verification and Data		Lawrence Joven Tejero (Admin Asst. I)
schedule	2. Refer to Operations Head or Disability Affairs Officer for Approval	3 minutes	John Russel Benavidez (Disability Affairs Officer II)
4. Patient or Authorized Representative will be advised to wait on advised			Dr. Caryl De Guzman (Acting Head)
3. Fill Up Logbook Entry for Attendance at the front desk			
2. Fill Up PWD ID Application Form (Form Available at PDAO)			